

2024 ANNUAL REPORT



Forest Park Fire and Emergency Services

2336 Anvil Block Rd., Forest Park, GA 30297

www.forestparkga.gov/fire

CONTENTS

- 01 Message from the Fire Chief
- 02 Department Overview
- 03 Organizational Chart
- 04 Strategic Goals
- 05 Finance
- 06 Operations
- 08 Emergency Medical Services
- 12 Office of Professional Standards
- 16 Community Risk Reduction
- 20 Emergency Management
- 23 2024 Highlights & Accomplishments
- 24 Employee Recognition & Awards



MESSAGE FROM THE FIRE CHIEF



Welcome to the Forest Park Fire and Emergency Services Annual Report for calendar year 2024. As you scroll through the document, I am confident that the pride and dedication of our team will be evident. We are honored to present to you the Forest Park Fire and Emergency Service's Annual Report. We are honored to be able to serve our community and live the city's vision to create a safer "One Forest Park".

Forest Park Fire and Emergency Services is leading the way in Fire Protection Services and Emergency Response. Our agency provides the highest level of professional service to the community with the most advanced equipment and training in the State of Georgia. As a Class #1 ISO -rated fire department, we aim to continue leading our industry with innovation and science as our number one Strategic Goal is Health and Fitness. Our team members are adept at suppressing fires, providing medical care, operating in unusual (yet dangerous) IDLH environments. Yet, we remain steadfast in an ever so changing Fire Service.

The members of your department realize emergencies can be frightening and have uncertain outcomes. They are trained and equipped to be there for you on your best and worst day with outstanding service as well as compassionate care. According to our patient satisfaction ratings, we are hitting the mark but there are always areas for improvement. As the famous quote by Dr. Maya Angelou states, "People will forget what you said, people will forget what you did, but people will never forget how you made them feel." Your department cares for the members of our community as we would care for our families because we consider you, our family.

In the following pages, you will read about the accomplishments of the department in 2024, see our performance through various metrics, and be inspired in a path forward for our organization. Each year we respond to more 911 calls ranging in various incidents. These incidents range from advanced life support, basic life support, outside fires, structure fires, hazardous materials, confined space, and myriads of others. As this shows, we are an all-hazard fire department.

Our vision is to be a welcoming, safe, family-oriented, fiscally sound city with an emerging urban vibrancy that maximizes its geographic location to be the most attractive residential and commercial destination in the state. It is my honor to serve our diverse community as well as lead the Forest Park Fire Department as we continually strive for excellence and a better future for the citizens we serve.

Respectfully Submitted,

A handwritten signature in black ink, reading "Latosha Clemons".

Latosha Clemons, Fire Chief & Emergency Manager



Mission Statement

To ensure the safety of the community by continually providing the highest quality of service through preparedness, education, and action.

Core Values

- Professionalism
- Cooperation
- Dedication
- Loyalty

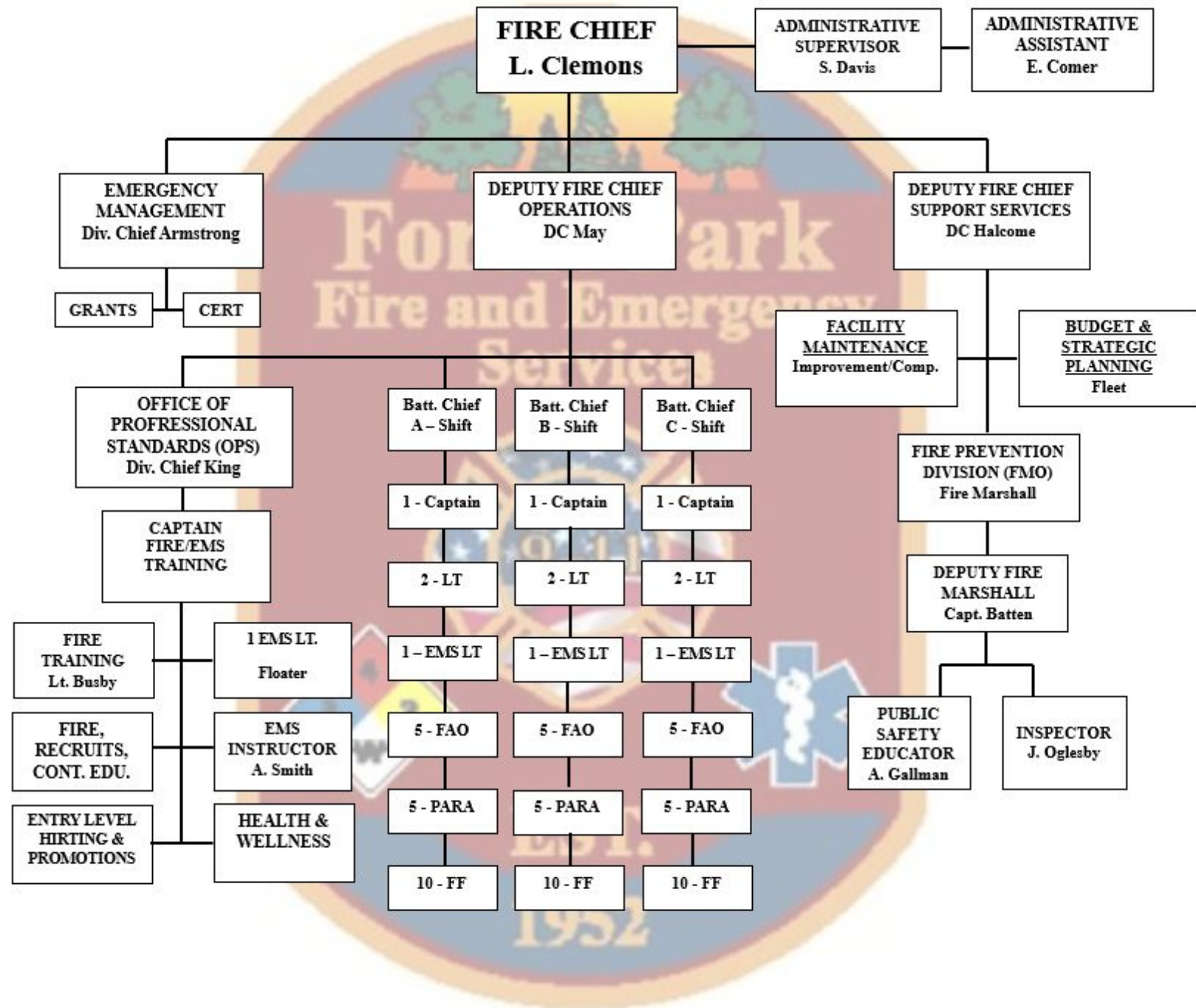


About Us

Forest Park Fire and Emergency Services (FPFD) maintains **3** stations throughout **9.3** square miles in the City of Forest Park, the largest municipality in Clayton County. FPFD is budgeted for **89** employees who proudly serve north of **19,000** citizens with excellence. In addition to providing a wide variety of community risk reduction programs, FPFD's emergency response includes:

- Emergency Medical Services
- Fire Suppression
- Hazardous Materials
- Technical Rescue
- Fire Inspection
- Fire Investigation

ORGANIZATIONAL CHART



STRATEGIC GOALS



HEALTH & SAFETY

Educate, exercise, and equip our responders to successfully contend with the everyday mental and physical stress of their duties in a way that maximizes their well-being and minimizing potential of injuries.



ORGANIZATIONAL DEVELOPMENT

Processes and systems that support and field a qualified, educated, certified, and fiscally responsible workforce capable of delivering a high level of service to a diverse, growing, and multicultural community.



STRATEGIC PLAN

Visionary culture of engaged, empowered, forward looking leaders who operate within a comprehensive vision that supports short, mid-range, and long-range planning. Meet community established response standards by effectively arriving to emergencies with appropriately trained and equipped personnel.



EMPLOYEE RECOGNITION

Having an engaged culture that harnesses the development, growth, and unique skill set of every employee through recognition, certificates, and awards.



COMMUNICATION

Transparent, responsive, and adaptive communications to our internal and external stakeholders. Strive to develop communications capabilities within the department that recognizes various audiences for information to explore new approaches and methods that can improve the department's operations.



TECHNOLOGY

Utilize technology to drive innovation and capture efficiencies to ensure the services that we provide are meeting or exceeding best practices and industry standards.

OUR FINANCES

The FFPD budget provides the necessary funding to accomplish organizational goals established through the strategic and business planning process while adhering to the policies and procedures set forth by the city and the department. The department continues to meet the demands of the economically challenging times while funding personnel, operational expenses, and capital items while remaining consistent and in accordance with the city and departmental capital improvement projects and vehicle replacement program.

Expenditure	2020/21 Actual	2021/22 Actual	2022/23 Actual	2023/24 Actual
Personnel Services	\$6,295,107	\$6,373,311	\$5,460,935	\$6,969,273
Operating Expenses	\$319,865	\$347,735	\$683,535	\$827,782
Capital Outlay	\$66,710	\$306,139	\$552,000	\$719,693
Non-Operating Expenses	\$312,287	\$869,073	\$936,732	\$585,000
TOTAL	\$6,698,119	\$8,330,992	\$7,636,203	\$9,341,264

OPERATIONS



DC MAY



BC HOGAN



BC BAKER



BC FLAGG

BEHIND THE NUMBERS

FPPD responded to **7,199** incidents in **2024** and transported **2,027** patients. Average response time to incidents was within **4 to 5** minutes.

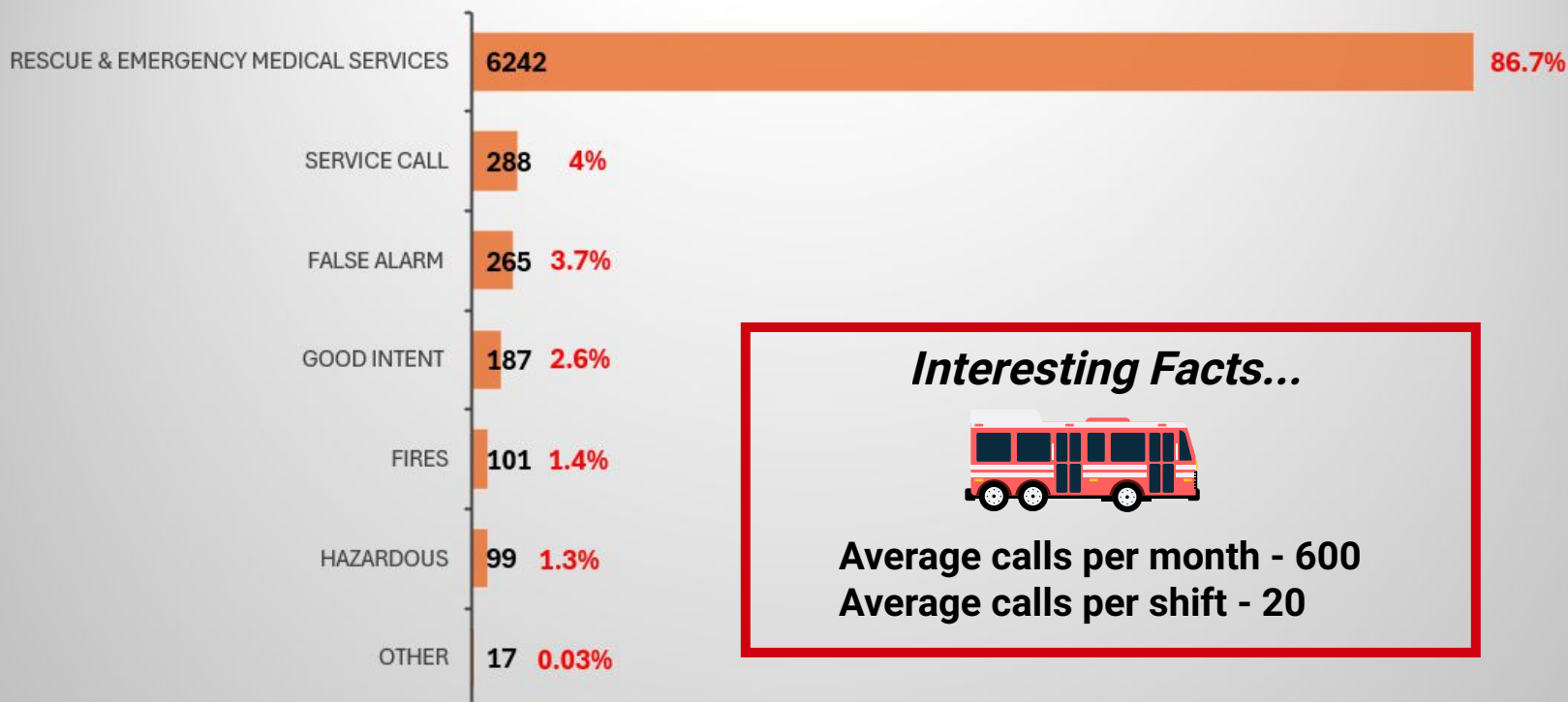
***Busiest Day**

Thursday's

***Busiest Month**

July

Total Incidents - 7,199



OPERATIONS - STRUCTURE FIRES

33

FIRES WITHIN A
STRUCTURE

8

FIRES CONFINED TO
OBJECT OF ORIGIN

10

FIRES CONFINED TO
BUILDING OF ORIGIN

10

FIRES CONFINED TO
ROOM OR FLOOR OF
ORIGIN



0

FIRE INJURIES

0

FIRE FATALITIES



TOTAL PROPERTY SAVED
\$8,878,085

TOTAL PROPERTY LOST
\$1,485,216

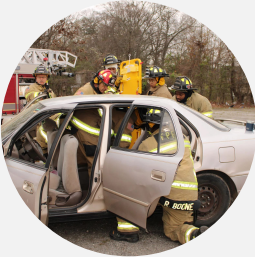




OPERATIONS - EMERGENCY MEDICAL SERVICES



EMS INSTRUCTOR SMITH



FPFD's EMS Division led all categories of emergency responses in 2024, transporting over 2,000 patients to local hospitals.



Under the medical direction of Dr. Edens and EMS Instructor AJ Smith, the EMS Division has:

- Completed new and updated medical protocols for EMS services.
- Completed and updated EMS Licensure for Ambulance service with the State Office of EMS.



EMS Division Training Included:

- Completed EMT-B Course (initial education)
- Completed AEMT Course (initial education)
- Completed Recertification Training for all on shift personnel (continuing education)
- Completed multiple CPR/AED & Narcan training for city employees



EMERGENCY MEDICAL SERVICES

Transport Destination Summary

Patient Refusal of Transports	1,515 / 35% of Patients Seen by EMS
Southern Regional Medical Center	970 Patients / 47.9% of Annual Patients Seen by EMS
Piedmont Henry Hospital	482 Patients / 23.8% of Annual Patients Seen by EMS
Grady Memorial Hospital	270 Patients / 13.3% of Annual Patients Seen by EMS
Emory Midtown	255 Patients / 12.6% of Annual Patients Seen by EMS
Piedmont Fayette	50 Patients / 2.5% of Annual Patients Seen by EMS

EMERGENCY MEDICAL SERVICES



Statistics on STEMI, Trauma, Cardiac Arrest and ROSC for 2024

2024	Totals
STEMI	6
Stroke Alert	21
Trauma Alert	766
Shooting/Stabbing	31
Overdose	17
Cardiac Arrest	33
ROSC	2
*Percentage	6%

**Note: The National ROSC Average is 10%.*



OFFICE OF PROFESSIONAL STANDARDS

DIV. CHIEF KING



LT. BUSBY



Training

The FPPD Training Division carried out various activities to meet the department's training needs--delivering enough in-house training hours to meet all Georgia Firefighter Standards and Training Council (GFSTC) training requirements and Insurance Services Office - Class One (ISO-1) training standards. Incumbent members and new hires received: classroom instruction, hands-on skill practice, practical application opportunities and evaluation. The Training Division facilitated outside training for members to meet job specification requirements and attend additional classes. They also hosted outside agencies such as local FDs and FPPD on joint training initiatives.



Outside Training/Certificates

- Processed 196 individual training requests
- Performed 1,200 required training hours
- 60 GFSTC certification renewals
- 5 new GFSTC certifications

In-House Training

- Completed 1 Recruit class (5 candidates obtained Firefighter 2 Certification)
- Pressurized Container Class
- Crash Victim Extrication Class
- Vehicle Stabilization, Extrication and Victim Removal
- Vent-Enter-Isolate-Search (VEIS) Training
- Live Fire Training









COMMUNITY RISK REDUCTION



DC HALCOME



CAPT BATTEN



INSPECTOR OGLESBY



EDUCATOR GALLMAN



ILD CANINE - ALLI



1037

Fire Inspections



340

Violations Found



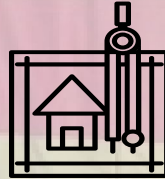
281

Re-Inspections



73

Business
License/Certificate of
Occupancy



72

Plan Reviews



22

Fire Alarm System
and Fire Protection
System Inspections



1

Movie Set Special
Effects



8

Smoke Alarm
Installs



29

Fire Investigations



COMMUNITY OUTREACH & EDUCATION



SCHOOL EVENTS

Real Men Read
FPHS Law & Justice Class
FPHS Food Giveaway
Education Station
Little One's Daycare

CAREER DAY

Unidos Dual Language School
Edmonds Elementary
Huie Elementary
Fountain Elementary
FPHS
Clayton State University



COMMUNITY EVENTS

Attended over 35+ events to include: Block Party's for the wards, FP Spring and Fall Festivals, Kroger Family & Friends Event, Bingo Night at the Senior Center, Hispanic Heritage Festival, Food Truck Fridays, Forest Park Day, multiple Parades and more...



COMMUNITY FIRE & LIFE SAFETY TRAINING

Treehouse Foods
Senior Center "Be Red Cross Ready"
Ashton Walk
DHL

Gillem Enclave
Governors Terrace
Forest Station
Waste Management



SPECIAL INTEREST EVENTS

911 Ceremony
Future Girl Firefighter's "Camp Believe"
Christmas Toy Collection
Shop with a Hero



The FOREST PARK LIBRARY presents the

FOREST PARK FIRE DEPARTMENT

CELEBRATING FIRE PREVENTION WEEK —
Smoke Alarms: Make Them WORK for you!
With Public Safety Educator Anthony Gallman



In celebration of October's Fire
Forest Park's Fire & Emergen
program designed for children
entertain young minds to
Come and see the surpris



Forest Park Fire and Emergency Services

2024 HOLIDAY TOY DRIVE

Nov. 18 through Dec. 14

The holiday season is here, and the men and women
of the Forest Park Fire and Emergency Services
Department are collecting new unwrapped toys to
help bring joy to families in need.

All donated unwrapped toys can be dropped off at the following locations:

Fire Station 1	Fire Station 2	Fire Station 3	City Hall Location
4539 Jonesboro Rd.	785 Linda Way	2090 Anvil Block Rd.	745 Forest Park

For more information, contact Anthony Gallman
at agallman@forestparkga.gov.

We Are #OneForest

DATE:
Wednesday,
October 16, 2024

START TIME: 4:00 p.m.
END TIME: 5:00 p.m.



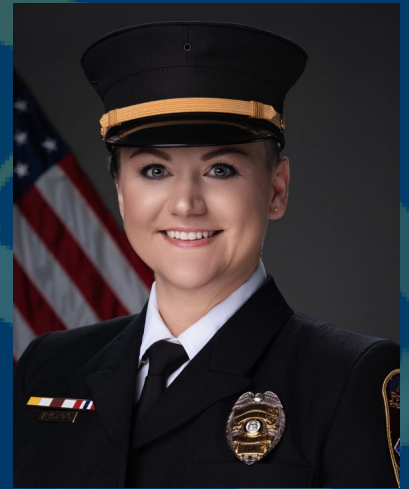
Be Red Cross Ready: Home Fires

Home fires are the most common type of disasters in Metro Atlanta and can cause deaths, injuries, and property loss within minutes of breaking out. Home fires occur every day, but we can take action to prepare. Join our presentation and learn how to prepare to protect yourself, your loved ones, and your home.

March 5, 2024 at 11 a.m.
5087 Park Ave.
Forest Park, GA 30297



EMERGENCY MANAGEMENT



DIV. CHIEF ARMSTRONG

Forest Park's Emergency Management Agency is responsible for coordination, planning, and liaison activities with municipal, state, federal, private sector, and non-governmental organizations to maintain the City of Forest Park's ability to mitigate, prepare, respond, and recover from disasters while maintaining our eligibility for disaster assistance and reimbursement at the maximum level allowed.

Georgia experienced multiple weather events in 2024 that resulted in \$10-20 billion in damages. In 2024, the National Weather Service issued:

- 298 Severe Thunderstorm Warnings
- 39 Tornado Warnings
- 74 Flash Flood Warnings

Other important activities and accomplishments for 2024 include:

- Participation in disaster exercises with local agencies
- Coordinated various grant applications
- Obtained equipment to enhance operations
- Coordinated maintenance and testing of the outdoor warning siren systems
- Assisted the Training Division with NPQ check-offs
- Activated EOC for TS Helene; monitored other weather events

FUNCTIONS PROVIDED OR COORDINATED BY EMA

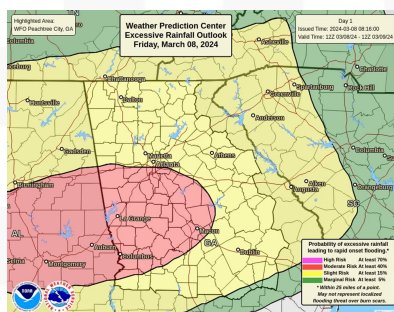
Emergency/Disaster Response Training	Emergency Operations Center	Grant Procurement	Community Outreach
Planning	Severe Weather Response	Local Emergency Planning Committee	Hazardous Materials Coordination & Response

EMERGENCY MANAGEMENT



MAJOR EVENTS IN 2024:

MARCH
SEVERE
WEATHER
EVENT



APRIL EMAG
CONFERENCE



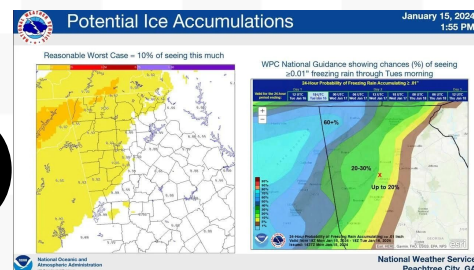
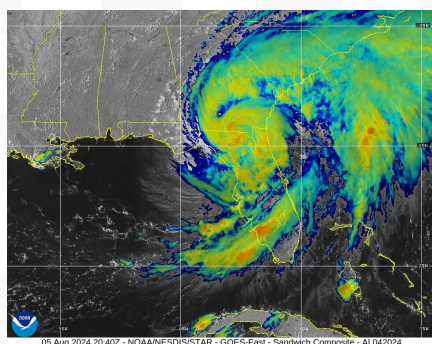
MAY
FIRE/POLICE
TABLETOP
EXERCISE

Exercise Briefing
5/24/2024
Forest Park EMA

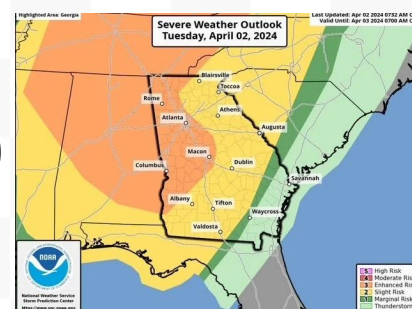
5-Live Music
Festival
Tabletop
Exercise (Ttx)



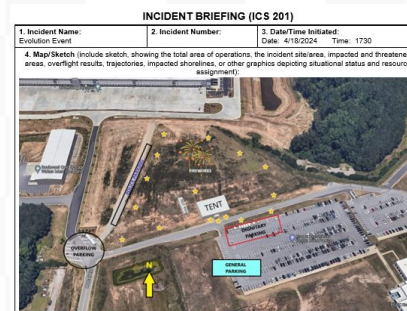
AUG.
HURRICANE
DEBBY



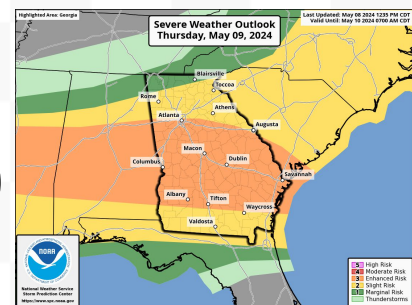
JAN. WINTER
STORM



APRIL
SEVERE
WEATHER
EVENT

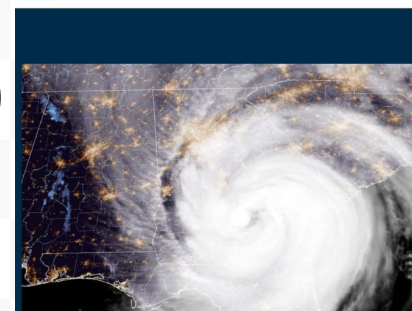


APRIL
EVOLUTION
EVENT



MAY
SEVERE
WEATHER
EVENT

Hurricane Helene September 25-27, 2024



SEPT.
HURRICANE
HELENE
EOC
ACTIVATION



EMA - OUTREACH & EDUCATION



Our disaster preparedness information centers around hazards specific to the City of Forest Park area and strongly encourages personal disaster preparedness:

- Community Emergency Response Team (CERT) – a national curriculum that teaches residents basic disaster preparedness skills.
- Community Preparedness – providing disaster preparedness information through virtual or in-person presentations.
- Local Emergency Planning Committee (LEPC) - Bringing community partners together to better protect Clayton County by improving our ability to mitigate emergency situations.



Getting the right information to the right people at the right time:

- CodeRED – an electronic emergency notification system that enables public safety personnel to notify residents and businesses of emergencies that may require action.
- Ring's "Neighbors" – a free app designed to help communities connect and stay informed about what's going on around them, whether they own a Ring device or not.



2024 HIGHLIGHTS & ACCOMPLISHMENTS

ECONOMIC DEVELOPMENT

VISIONARY CITIES

CITY LEADERS ACROSS THE STATE BRING POSITIVE CHANGE TO THEIR COMMUNITIES.

What does it take to be honored as a visionary city? The Georgia Municipal Association (GMA) says visionary cities are ones that create positive change through effective civic engagement and collaboration. These cities have hardworking, innovative leaders who strive to make their communities a better place, not just for those who currently live and work there but for future generations. The leaders of this year's nine winning cities look beyond their borders to interact with county, state and federal entities on projects that make a significant impact.

This is the sixth time the GMA and *Georgia Trend* have teamed up to honor communities with Visionary City Awards for various projects that benefit their region. This year's projects include helping at-risk youth through sports and workforce training, running a camp to inspire girls to become firefighters, promoting public service, boosting agriculture jobs, encouraging health and fitness, renovating a classic theater and bridging divides, literally and figuratively.

"This year's Visionary City Award winners remind us how local leaders can drive progress and inspire transformation," says Larry Hanson, CEO and executive director of GMA. "Through their initiatives, these nine cities demonstrate that meaningful change happens when collaboration and innovation take center stage. Their dedication enhances the quality-of-life for their residents and sets a powerful example for communities across Georgia. GMA is honored to partner with *Georgia Trend* in celebrating their outstanding contributions to building a brighter future for our state."

The Visionary Cities are grouped by population: small (fewer than 4,999), medium (5,000 to 24,999) and large (more than 25,000). This year's honorees join past award-winning communities across the state whose projects continue to make a positive impact.

— Kathleen Conway

georgiamunicipal.com 24 February 2025



Rake Modeste: Forest Park Fire Chief Lantasha Clemens, right, with Emergency Management Coordinator Isana Armstrong, an instructor at Camp Believe, an all-girls camp to encourage young women to pursue careers in firefighting.



CITY OF FORESTPARK

FOR IMMEDIATE RELEASE

Forest Park Fire Department Receives 2025 Visionary City Award
Statewide Recognition Celebrates City's Annual Girls' Future Firefighter Camp







2024 ANNUAL REPORT



Forest Park Fire and Emergency Services

2336 Anvil Block Rd., Forest Park, GA 30297

www.forestparkga.gov/fire